**The Events**

**What is Prudential RideLondon?**

Prudential RideLondon is the world’s greatest festival of cycling, with 95,000 cyclists expected to participate in five events on traffic-free roads during the weekend of 1-2 August 2015.

The festival was developed by the Mayor of London, London & Partners and Transport for London in partnership with Surrey County Council and is sponsored by Prudential. The event is managed by the London & Surrey Cycling Partnership (LSCP). It combines the fun and accessible element of a free family ride in central London with the excitement of watching the world’s best professional cyclists race. Taking a cue from the London Marathon, amateur cyclists also participate by riding a 100-mile challenge on the same closed roads as the professional men, with the added incentive of raising money for good causes. The best action is broadcast live on TV both on BBC TV in the UK and internationally.

Prudential RideLondon comprises five events:

**Prudential RideLondon FreeCycle,** Saturday 1 August 2015, offers the chance for all the family to enjoy a traffic-free circuit on closed roads through central London passing some of the capital’s most iconic landmarks. Everyone is welcome, no matter what their age or ability. Cyclists will be able to cycle the route at a leisurely pace and as many times as they like with the ability to stop off en route at different Festival sites where there will be a range of bicycle-based entertainment and activities to enjoy.

Register now at www.PrudentialRideLondon.co.uk/FreeCycle - it’s free.

**Prudential RideLondon Grand Prix**, Saturday 1 August 2015, showcases the Olympic cyclists of the future in two youths’ races and offers a superb opportunity to witness and support professional women’s cycle racing in the biggest women’s criterium staged in the UK.

New for 2015 is the inclusion of the 10th Brompton World Championship. This unique and hugely enjoyable Brompton event takes the form of a Le Mans-style mass start as 500 smartly-dressed competitors from around the world make a mad dash to unfold their bikes before setting off on the circuit. Previous winners include Roberto Heras, the three-time winner of the Vuelta a Espana, and the British racing cyclist and writer Michael Hutchinson. The rules require smart dress and no lycra is permitted.

The Prudential RideLondon Grand Prix races will take place on closed roads in and around St James’s Park in central London.

**Prudential RideLondon Handcycle Classic**, Sunday 2 August 2015. A field of around 30 top handcyclistswill race over a 15-mile route, starting from Kingston upon Thames and finishing on The Mall.

**Prudential RideLondon-Surrey 100**, Sunday 2 August 2015, will see more than 25,000 amateur cyclists take on a cycling challenge like no other through London and Surrey on a similar route to that of the London 2012 Olympic Road Cycling Races. The Prudential RideLondon-Surrey 100 will start in Queen Elizabeth Olympic Park, then travel through the capital and onto Surrey’s stunning country roads and through the Surrey Hills before a spectacular finish on The Mall in central London.

As well as an opportunity to take on a personal challenge in completing the ride, participants’ involvement will benefit good causes with thousands riding for charity. A record-breaking £10 million+ was raised for charity in 2014.

There’s also a **Peloton Relay** for teams of four, where one rider starts the event, rider two joins after 26 miles, rider three joins after 48 miles, rider four joins after 75 miles and the full team of four rides the last 25 miles together to finish on The Mall.

**Prudential RideLondon-Surrey Classic**, Sunday 2 August 2015, will see 150 of the world’s top cyclists start from Horse Guards Parade and then follow largely the same route as the Prudential RideLondon-Surrey 100 sportive with an extended route and multiple circuits in and around Dorking to meet international race requirements.

**When is Prudential RideLondon?**

Prudential RideLondon FreeCycle: Saturday 1 August 2014, 09:00-16:00

Prudential RideLondon Grand Prix: Saturday 1 August 2014, 17:00-19:30 (to be confirmed)

Prudential RideLondon Handcycle Classic: Sunday 2 August, 08:30-09:15

Prudential RideLondon-Surrey 100: Sunday 2 August 2014, 06:00-17:30 (approx.)

Prudential RideLondon-Surrey Classic: Sunday 2 August 2014, 13:30-18:30 (approx)

All timings are subject to change.

**How can I enter Prudential RideLondon?**

You can register for Prudential RideLondon FreeCycle at www.PrudentialRideLondon.co.uk – it’s free! Everyone who registers before the end of May 2015 will be sent a free souvenir tabard.

Registration for ballot places in the Prudential RideLondon-Surrey 100 is now closed.

**How was the Prudential RideLondon-Surrey 100 ballot drawn?**

The ballot is drawn randomly using the answers provided by registrants on their entry forms. It is weighted for Health and Safety purposes to help the maximum number of people get safely around the route within the eight and a half hour time limit.

**Can I still get a place in the 2015 Prudential RideLondon-Surrey 100?**

Scope is the Charity of the Year for 2015 and is recruiting riders to raise funds. More details are available here: <http://www.prudentialridelondon.co.uk/Charities/COTY.htm>

Other charities with places still available in the event are listed here: <http://www.prudentialridelondon.co.uk/Charities/Charity_Listing.htm>

The entry fee for UK participants is set at £58.00 for 2015 and 2016.

The entry fee had been held at the same price for two years but the costs of putting on the UK’s biggest sportive means that the entry fee has now been increased by £10.00. Compared to entry fees for other traffic-free sportives, Prudential RideLondon is still great value.

**What is the Peloton Relay and how do I enter?**

The Peloton Relay features teams of four riders. Teams must be all-male, all-female or a mixed team of two male and two female riders.

Rider one starts at Queen Elizabeth Olympic Park along with the 25,000+ other rdiers in the sportive and rides the full route. Rider two starts at Hampton Court Hub (at the 26 mile point) and rides with Rider one to the finish. Rider three starts at the Newlands Corner Hub (about 48 miles) and joins Rider one and Rider two for the last 52 miles of the event. Rider four starts at Leatherhead Hub (about 75 miles) to complete the four-rider team and the entire team rides the last section of the route together to the finish on The Mall.

The entry system for the Peloton Relay is open until 12 June 2015. Full details are available here: [**http://www.prudentialridelondon.co.uk/The\_Events/100/Entries/Prudential\_RideLondon\_Peloton\_Relay.htm**](http://www.prudentialridelondon.co.uk/The_Events/100/Entries/Prudential_RideLondon_Peloton_Relay.htm)

**Can I watch on television?**

BBC Sport is the official broadcaster for Prudential RideLondon and will be showing live coverage of the event. Please check schedules for timings.

**What were the benefits of the 2014 Prudential RideLondon festival?**

The 2014 Prudential RideLondon festival established the event as the world’s greatest festival of cycling with more than 80,000 participants participating in five events during the festival weekend.

• £10+ million was raised for charity, setting a new UK record for a one-day cycling event for a second year in succession

• Prudential RideLondon was televised nationally live on BBC1 to a peak audience of 2 million

• There were 21,709 finishers in the Prudential RideLondon-Surrey 100 and 60,000+ participants in Prudential RideLondon FreeCycle

• An estimated 150,000 spectators lined the routes to watch the Prudential RideLondon-Surrey Classic

• There was £16.12 million direct economic benefit from the festival weekend

• The Trustees of The London Marathon Charitable Trust made grants totalling £4.8 million to 72 organisations and projects in 2014. This included 12 organisations in Surrey that received grants totalling £374,800. The Trust makes grants to recreational projects in areas where The London Marathon Ltd organises events as a tangible thank you for the support of those communities. Thanks to Prudential RideLondon, organisations in Surrey are now eligible to apply for grants in addition to organisations in all London boroughs.

**What is The London Marathon Charitable Trust?**

Prudential RideLondon is organised by the London & Surrey Cycling Partnership LLP (LSCP). The London Marathon Ltd is a founding partner of LSCP. We are proud of the fact that all of the profits of The London Marathon Limited are passed to its parent company, The London Marathon Charitable Trust, a registered charity.

The London Marathon Charitable Trust makes grants to recreational projects in areas in which The London Marathon Ltd organises events as a tangible thank you for the support of those communities. Following the inaugural Prudential RideLondon in 2013, organisations from Surrey became eligible to apply for grants for the first time and 10 organisations from Surrey were awarded grants totalling £385,085 in 2013. Two further rounds of grants to organisations in Surrey have been made. Further information is available at www.PrudentialRideLondon/charitabletrust.

**The Routes**

**What is being improved in 2015?**

Over the past months, we have worked through an extensive debrief process to learn from the successful 2014 event and to reduce the impact and increase the involvement in the event for local communities. In 2015 we will continue to:

• reduce road closure times where possible

• increase opportunities for local access and community access planning

• increase support for businesses

• increase opportunities to watch and celebrate the event

• review the area and mechanisms for the distribution of information to residents and businesses

**Why will roads be closed?**

In order to safely deliver these world-class sporting events, we must secure the routes and make sure they are clear of any vehicles. This protects both participants and spectators and will involve road closures and parking restrictions in affected areas.

Before the Prudential RideLondon events, road closures are necessary to: install protective barriers, deploy paid event stewards and volunteer marshals along the route and to allow for some minor highway works to be carried out – all crucial for the events to take place. Due to the numbers taking part in the Prudential RideLondon-Surrey 100 and the requirements of the Prudential Ride London-Surrey Classic, full road closures are necessary for safety reasons.

Once the riders in the mass-participation event have passed over Hampton Court Bridge, rolling road closures will be used for the Prudential RideLondon-Surrey Classic wherever possible in Surrey to reduce the impact of road closures on residents and businesses throughout the day.

After the Prudential RideLondon-Surrey Classic professional race, the removal of barriers, signage and reinstatement of any street furniture will begin.

The revised road closure scheme implemented in 2014 and phased reopening of streets across the routes will help limit disruption to residents and businesses.

**Which roads will be closed to vehicles?**

Any road used as part of the route for either Prudential RideLondon FreeCycle or the Prudential RideLondon Grand Prix on Saturday 1 August or the Prudential RideLondon-Surrey 100 or Prudential RideLondon-Surrey Classic on Sunday 2 August will be closed for the event. Vehicles will not be able to cross the route while the road closures are in place, though local access will be maintained for as long as possible.

From around 12:00 on Sunday 2 August, once the riders in the mass-participation event have passed over Hampton Court Bridge and it is safe to do so, roads along the route in parts of Surrey will be opened in phases to help reduce the impact of road closures on residents and businesses throughout the day. All London roads are expected to reopen by 20:30.

Roads adjoining the closed route will have restricted access for local residents and businesses. Full details will be available on www.PrudentialRideLondon.co.uk. On the event day, prior to entering a road that leads to a road closure, drivers will be made aware of restrictions. Road closure points will be staffed by an event steward to ensure the event route is secured.

A map of the Prudential RideLondon-Surrey 100 and Prudential RideLondon-Surrey Classic showing the roads that form the route is available on [www.PrudentialRideLondon.co.uk](http://www.PrudentialRideLondon.co.uk)

Details, including maps, of areas affected by road closures and parking suspensions are distributed via a leaflet drop in early July to every household and business on the route. At that time, bespoke area information is available to download from [www.PrudentialRideLondon.co.uk](http://www.PrudentialRideLondon.co.uk)

**How long will roads used for the event be closed?**

On Saturday 2 August, road closures will be in place in the City of Westminster, London Borough of Camden and the City of London from 06:00 until around 18:00. All central London river crossings will remain open with the exception of Waterloo Bridge.

On Sunday 2 August, road closures will be in place from 04:00 throughout east London and 05:00 in central and south west London. From 10:00 roads along the route in east London will reopen. From around 15:00 roads along the route in central and south west London will be opened in phases once the event has passed and it is safe to do so, with all London roads expected to be open by 20:30. A number of river crossings will also be closed for some or all of the day.

The length of closure depends on the location of the road on the event route. The organisers want to minimise the disruption to local residents and businesses, and therefore will be working hard to ensure the roads are only closed for as long as is absolutely necessary.

From around 12:00, once the riders in the mass-participation event have passed over Hampton Court Bridge and it is safe to do so, roads along the route in parts of Surrey will be opened in phases to help reduce the impact of road closures on residents and businesses throughout the day. Full details will be available on [www.PrudentialRideLondon.co.uk](http://www.PrudentialRideLondon.co.uk)

Details, including maps, of areas affected by road closures and parking suspensions will be distributed via a leaflet in early July to every household and business on the route. At that time, bespoke area information will be available to download from [www.PrudentialRideLondon.co.uk](http://www.PrudentialRideLondon.co.uk)

**Will the road closures have an effect on the wider road network?**

On Saturday 1 August traffic impacts are expected to be light with roads in the City of Westminster, London Borough of Camdenand the City of London closed from 06:00 until around 18:00. All central London river crossings will remain open with the exception of Waterloo Bridge.

Buses in and around central London will be on diversion or will terminate earlier than usual to avoid the road closures.

On Sunday 2 August there will be a significant impact on road transport, including bridges and buses across large parts of London and Surrey.

Road closures will be in place from 04:00 throughout east London and 05:00 in central and south west London. From 10:00 roads along the route in east London will reopen. From 15:00 roads along the route in south west London will be opened in phases once the event has passed and it is safe to do so, with all London roads expected to be open by 20:30.

A number of river crossings will also be closed for some or all of the day.

Buses around the events will be on diversion or will finish early due to the road closures.

Parking will be suspended along the event routes and on some adjacent roads. Check local signs to see when the suspensions will apply.

Vehicles will not be able to cross the route while the road closures are in place, though local access will be maintained for as long as possible. To allow access across closed roads on the event route, pedestrian access will still be possible at designated crossings, where marshals will ensure you can cross the road safely.

The road closures will have a wider impact than the immediate Prudential RideLondon route and to avoid disruption drivers are advised, wherever possible, to avoid areas near the event routes in central London on Saturday 1 August, and around the event routes in east, central and south west London, and in the affected parts of Surrey on Sunday 2 August, and to ensure more time is given for journeys.

Tube and rail, walking and cycling will be the best ways to get around London and enjoy the weekend, although some stations will be busier than usual close to the festivities. Buses around the events will be on diversion or will finish early due to the road closures. Full information will be available in July from [www.tfl.gov.uk/prudentialridelondon](http://www.tfl.gov.uk/prudentialridelondon)

Details, including maps, of areas affected by road closures and parking suspensions will be distributed via a leaflet in early July to every household and business on the route. Bespoke area information is available to download from [www.PrudentialRideLondon.co.uk](http://www.PrudentialRideLondon.co.uk)

**What access will there be for people living and working in the roads that are closed?**

Access restrictions will depend on the location and time that the events pass through, and local access will be maintained for as long as possible. These will be put in place to balance the smooth running of the events while maintaining the safety and security of participants, residents and spectators.

Details, including maps, of areas affected by road closures and parking suspensions will be distributed via leaflet in early July to every household and business on the route. At that time, bespoke area information will be available to download from [www.PrudentialRideLondon.co.uk](http://www.PrudentialRideLondon.co.uk)

It is a requirement for the event routes to be completely vehicle-free, therefore please note that parking will be suspended along the routes and on some adjacent roads. Check local signs to see when the suspensions will apply.

Any cars left on the route will be removed from it. Over the three weekends in the run up to the event, all cars parked on the Prudential RideLondon routes will have leaflets placed on their windscreens with further information to help further raise awareness of the event.

If you have special requirements, for example social care or community health needs, please email [helpdesk@RideLondon.co.uk](mailto:helpdesk@RideLondon.co.uk) or call 0345 894 9773.

**What access will there be for visitors or deliveries to homes and businesses during the closure period?**

Any disruption is regrettable but, by planning ahead affected residents and businesses can minimise the impact. While the roads are closed, residents will not be able to drive through barriers or road closures. Advance notice of the date, time and location of road closures will be provided. By taking note of this information residents/businesses will be able to:

• Consider their delivery and servicing needs, including re-timing deliveries to when access is available. Examples of deliveries include home shopping from supermarkets as well as morning bread and milk deliveries, medicines or visitors from health workers etc

• Timetable staff to start and finish at times when access is available, arrange appointments, meetings and visits at times when access is available

Details, including maps, of areas affected by road closures and parking suspensions will be distributed via a leaflet in early July to every household and business on the route. Bespoke area information will be available to download from [www.PrudentialRideLondon.co.uk](http://www.PrudentialRideLondon.co.uk) in July.

**I run a business that needs daily deliveries. Will local businesses receive any priority for deliveries to get through road closures?**

There will be no opening of road closures while the Prudential RideLondon events are in progress. This is important to ensure not only that the event is not disrupted, but also it is vital for public safety. You will be given details of when roads will close in advance of the event and you are encouraged to use this information to plan ahead and minimise any potential disruption.

You could consider working with your suppliers and customers to re-time deliveries to before or after the event.

You should also consider signing up to the TfL road freight bulletin, which provides regular information and advice on issues impacting upon deliveries and servicing in London. Email [freight@tfl.gov.uk](mailto:freight@tfl.gov.uk) to register to receive the bulletins.

**What parking will be available for people living and working in the roads affected who don’t have off-road parking?**

Restrictions will be kept to a minimum but because the event route itself must be kept clear, there will be no parking available on the route. It is suggested that you make alternative plans to park your vehicle in adjacent roads that are not affected by the events. Any cars parked on the routes after the parking restrictions have been implemented will be removed. Over the three weekends in the run up to the event, all cars parked on the Prudential RideLondon routes will have leaflets placed on their windscreens with further information to help further raise awareness of the event.

Details, including maps, of areas affected by road closures and parking suspensions will be distributed via a leaflet in early July to every household and business on the route. At that time, bespoke area information is available to download from [www.PrudentialRideLondon.co.uk](http://www.PrudentialRideLondon.co.uk) in July.

The best way to ensure you are not affected is to check this information and then plan ahead and make alternative arrangements if necessary.

**Will compensation be paid for inconvenience or lost business revenue?**

There will not be any payments for inconvenience or lost business revenue.

**What arrangements have been made for blue light and critical services vehicles to access the roads that are closed?**

Planning for the events involves the Police, Fire, Rescue and Ambulance Services and other critical services.

Emergency vehicles will be placed in the most appropriate locations across London and Surrey to allow any situation to be dealt with quickly and safely. Emergencies will be treated in the usual way, and the safety of residents and visitors will be dealt with as a priority.

If you have special requirements (for example if you require visits from a health worker or daily medicines etc) please email [helpdesk@RideLondon.co.uk](mailto:helpdesk@RideLondon.co.uk) or call 0345 894 9773.

**Will road repairs be undertaken to resolve any issues that might affect the cyclists?**

The quality of the road surface does not need to be perfect but must be deemed safe by the London & Surrey Cycling Partnership (LSCP). LSCP is working closely with all highways authorities to ensure that their annual maintenance works are timed to ensure that the route road surface is appropriate for the events.

Highway Authorities’ ongoing highway maintenance activities will ensure the Prudential RideLondon-Surrey routes are repaired to the required standard, with the event promoter funding any repairs which are required over and above the usual Highway Authority standard of repairs.

Surrey County Council will undertake its regular summer carriageway surface dressing programme across parts of the road network, some of which may coincide with the Prudential RideLondon-Surrey 100 route. This surface dressing usually takes a few days to settle and where any roads on the route have been surface dressed, these will be swept in the lead-up to the event to ensure the route is in a suitable condition, by removing the excess chippings and gravel – especially on corners.

**What arrangements have been made to ensure security of homes and businesses, when so many people are coming to the area?**

The organisers are placing a large number of event stewards across the route to manage crowd access and control at the roadside.

If you have a question about a specific road closure, please email [helpdesk@RideLondon.co.uk](mailto:helpdesk@RideLondon.co.uk) or call the Prudential RideLondon help desk on 0345 894 9773

**Engagement Process - London Residents**

**What was the engagement process in London?**

TfL has been working closely with the London boroughs, Surrey County Council and the emergency services to ensure this year’s event is a success and that we minimise disruption for local residents and businesses as much as possible. The route for the event taking place on Sunday 2 August was proposed in October 2014 to the relevant local and highways authorities after an extensive debrief process. We will continue to work closely with our partners up to and during the events to ensure the route is safe for participants and spectators alike.

An extensive programme of public engagement and communication is underway to ensure people living and working in London understand the potential impacts of the event and plan ahead to avoid unnecessary inconvenience. This has been done through a radio, print and social media campaign as well as providing leaflets and public information sessions in the affected areas providing details of the temporary changes in place and presenting the public with the opportunity to ask questions to the event organisers.

**Engagement Process - Surrey Residents**

**What was the engagement process in Surrey?**

Surrey residents had the opportunity to give their views about major events taking place as part of the Surrey Cycling Strategy consultation which took place in autumn 2013. This strategy was agreed by the Surrey County Council Cabinet in December 2013. Following this there was extensive engagement with elected members of local communities on the routes and as a result changes for 2014 were implemented. These aimed to reduce the disruption for residents and businesses and ensure they benefit from the events as much as possible. Further engagement was undertaken after the 2014 events and submitted to the Surrey County Council Cabinet in December with the proposed routes for 2015. The Cabinet agreed to allow the events to take place in the county until 2017, subject to final approval of the routes by delegated members and officers.

**How are Surrey residents to be informed?**

Event information is shared using various methods including leaflets delivered to homes on and near the route, websites and through engagement events. There will also be communications including posters and flyers plus advertising on buses, radio stations and in newspapers to reach the wider Surrey population. In addition, to hold an event on the highway, it is necessary for Surrey County Council to make a Special Events Order, under section 16A of the Road Traffic Regulation Act. Unlike for other types of order, temporary or permanent, there are no regulations governing the making of such an order. However, Surrey County Council's practice is to place a Public Notice in the local press indicating the intention to make such an order and the lengths of roads to which it will apply. This is normally done approximately eight weeks prior to the event and once the Order is made a further Public Notice is placed in the local press, usually two weeks prior to the event.

**How much is Surrey County Council paying?**

The cost of the event is being met by the event organiser. Surrey County Council as a key partner is offering officer time to help the event organiser to deliver the event safely and successfully.

**What about the potholes?**

Surrey County Council has invested heavily in road improvements, and continues to repair the damage to the Highways following any severe weather over the winter.

Any standard repairs required along the event route will be carried out by Surrey County Council as part of its regular road maintenance programme prior to the event. For any areas where multiple repairs are required, and it is economically viable, larger scale repairs will be made to the road. If the event requires any works above the usual standard of repair, then the event organiser will pay for the extra cost.

Surrey County Council will undertake its regular summer carriageway surface dressing programme across the road network, some of which coincides with the Prudential RideLondon-Surrey 100 route. This surface dressing usually takes a few days to settle and the roads in question will be swept in the lead-up to the event to ensure the route is in a suitable condition, by removing the excess chippings and gravel – especially on corners. Other parts of the Prudential RideLondon-Surrey route are being repaired as part of Surrey County Council's wider ongoing Highway Maintenance programme.

**Is this an annual event?**

Surrey County Council’s Cabinet has agreed for the events to take place in the county until 2017 subject to approval of the routes each year. The Prudential RideLondon-Surrey events have immense potential to become internationally renowned and inspire Surrey residents to lead active and healthy lives. As they become established, we fully expect they will raise money to help local charities and good causes in Surrey.

**Who in Surrey County Council approved this event?**

The Surrey County Council Cabinet agreed for the Prudential RideLondon-Surrey 100 and Classic events to take place in the county until 2017, subject to approval of the routes each year. In coming to their decision, they balanced the economic, community, and health benefits to the whole county against the temporary disruption that road closures will cause.

**Temporary Transport Changes**

**Will public transport be affected by Prudential RideLondon events?**

Public transport will continue to operate as normal, with the exception of some buses in the affected areas, which will either be on diversion, or finish earlier than usual, or in some instances services may be suspended, to avoid the road closures during the events. Barclays Cycle Hire docking stations on the route of the Prudential RideLondon-Surrey 100 and Classic will be closed, but the scheme will still be open.

Further information will be available closer to the time.

Transport for London and Surrey County Council will seek to maintain good passenger links wherever possible, to minimise disruption to passengers and local communities.

**Spectators**

**Where are the best places to watch the event?**

The whole route is unticketed, so everyone will be able to watch for free. Certain areas will be closed to spectators for safety reasons. Further information will be available in July 2015.

The route has many excellent vantage points and is close to some stunning and unique attractions. In certain areas of outstanding natural beauty and conservation areas, spectator numbers will be restricted to protect the local habitats. These are open-air events so spectators should come prepared for all weather conditions.

Due to road closures, parking suspensions and the numbers of expected spectators, the organisers are encouraging people to walk, cycle or use Tube or rail services to get to the events. For spectators who are travelling from further afield the organisers suggest to book early and stay in local accommodation.

For advice about where to stay, visit [www.VisitLondon.com](http://www.VisitLondon.com) or [www.visitsurrey.com](http://www.visitsurrey.com)

While it is best to plan your journey in advance, remember to check for any last-minute changes before you travel.

**Are there any special provisions being made for disabled spectators?**

We want as many people as possible to enjoy and experience Prudential RideLondon. Many parts of the route will be easily accessible.

**What are the estimated rider times?**

A where-to-watch spectator guide will be available by July 2015.

**Will there be barriers along the routes?**

A range of barriers will be used to create the routes for the Prudential RideLondon events and will be necessary in specific locations to secure the routes and keep both participants and spectators safe.

During the weeks before and after the Prudential RideLondon events, the London & Surrey Cycling Partnership and its contractors will be storing, installing, moving and collecting barriers throughout London and Surrey to accommodate the Prudential RideLondon events.

**Is there a list of accommodation or camping sites where spectators can stay?**

A range of accommodation options around the route is available, from top quality hotels to dormitory-style hostels or camp sites. Accommodation across London can be found at [www.VisitLondon.com](http://www.VisitLondon.com) and for Surrey at [www.visitsurrey.com](http://www.visitsurrey.com)

**What steps are being taken to protect the local environment?**

London and Surrey have many beautiful and protected areas. The event organisers will work with Natural England, The Royal Parks, the National Trust and other organisations to take the necessary actions to comply with the UK Habitats Regulations and Wildlife and Countryside Act (as amended).

Together they will determine the scope of a Habitats Regulations Assessment as well as devise an appropriate spectator management plan. The London & Surrey Cycling Partnership (LSCP) will be using the legacy of ecological survey work completed in 2012 to inform its planning for these areas.

Some areas will be controlled access to limit any degradation of sensitive landscapes.

**Who is responsible for cleaning and waste management?**

The London & Surrey Cycling Partnership (LCSP) in partnership with other organisations will be responsible for ensuring that any waste is collected, on the roads and in neighbourhoods.

**Will there be toilet and refreshment facilities anywhere on the route?**

There will be a great deal of interest in the events and efforts will be made to ensure that sufficient facilities are put in place so that spectators are catered for while they watch the events. This will include both toilets and places to buy refreshments. Many local businesses will be open on event days. A guide to local businesses, many with special offers for the event period, is available on www.PrudentialRideLondon.co.uk.

**Participants in Prudential RideLondon-Surrey 100**

**Change of address**

If your contact details have changed, please email [changeofaddress@RideLondon.co.uk](mailto:changeofaddress@RideLondon.co.uk) with full details and your details will be updated in the entry system. Please note that change of address details **cannot** be updated by the Prudential RideLondon helpdesk.

**What type of bicycle can I ride in the Prudential RideLondon-Surrey 100?**

The following bicycles are permitted:

• Standard road and hybrid bicycles

• Single-speed (both fixed and freewheel) bicycles are allowed as long as they have suitable brakes

• Mountain bikes are allowed – although please use slick tyres to conserve energy

• Tandems if officially entered (see below)

**Tandems**

There will be 100 tandems and 50 tricycles allowed this year. Preference will be given to riders with a disability. If you are a visually impaired or disabled rider and have been accepted via the ballot, you must contact assistedrider@ridelondon.co.uk in order to process your entry.

For tandems, only one rider needs to have been successful in the ballot. Entrants with a disability will be charged £58.00 – entrants where neither rider has a disability will be charged for both riders at a total cost of £116.00.

Tandem and tricycle riders should have informed the Prudential RideLondon entry team (tandems@ridelondon.co.uk or tricycles@ridelondon.co.uk) by Friday 27 February 2015 once they have paid for their place. Tandem and tricycle entries closed on this date.

The following bicycles are not permitted:

• Time Trial bikes are not permitted as they do not allow for immediate control of the bicycle

• Unconventional handlebars (including triathlon bars, aero bars, clip-ons, prayer bars, Spinaci bars and cow bars) are not permitted

• Handlebars without bar-end plugs are not permitted

• Recumbent bicycles (see below) are not permitted

• Electric bicycles (see below) are not permitted

• Handcranked bicycles are not permitted. However, we introduced a new handcycle event in 2014 for elite handcyclists: the Prudential RideLondon Handcycle Classic. Only self-propelled handcranked bicycles without any mechanical, powered or electronic aid or device are permitted.

**Recumbent bicycles**

A trial for both recumbent bicycles and recumbent tricycles will take place in 2015 for a selected number of invited riders who expressed an interest to participate in Prudential RideLondon-Surrey 100 on Sunday 2 August. Preference has been given to riders with a disability.

All recumbents are welcome to participate in Prudential RideLondon FreeCycle on Saturday 1 August.

**Electric bicycles**

Electric bicycles are prohibited in the Prudential RideLondon-Surrey 100 but welcome in the Prudential RideLondon FreeCycle event on Saturday 1 August.

**Can I wear fancy dress and/or decorate my bicycle?**

To ensure the safety of all riders, nothing you wear can obscure your vision or impair your hearing (eg no masks) and you must wear a helmet that conforms to current safety regulations. You should not wear loose clothing or articles that could detach at speed, get caught in the moving parts of the bicycle or pose a risk to other participants.

**What is the Prudential RideLondon Cycling Show?**

The Prudential RideLondon Cycling Show will take place at ExCeL, 2 Western Gateway, Royal Victoria Dock, London E16 1XL from 30 July–1 August 2015. It will connect and inspire cyclists and would be riders of all ages and abilities. Entry is free and open to all. Many of the major cycling brands will be present as well as a multitude of other exhibitors who will be showing and selling everything from designer water bottles to the latest GPS devices.

All participants in the Prudential RideLondon-Surrey 100 must register at the Prudential RideLondon Cycling Show to collect their registration pack that is required to start the event.

*If you have a specific question or issue that is not addressed by these FAQs, please call the Prudential RideLondon helpdesk on 020 7902 0212. The helpdesk is open Monday to Friday 09:00-17:00.*